

Caregiver Resource Guide to Older & Disabled Adult Services

**Jefferson & Marion
Counties**



**Illinois
2020 Edition**

Common Questions & Where to Find Help...

1. What is the difference between intermediate and skilled care? See page 34-35 for nursing care options.
2. I need a break from caregiving. Where do I turn? See Respite on page 41.
3. I just started caring for my parents. I need some direction. Where do I start? See Assistance in Your Home and Community on pages 5-8; Caregiver Support page 12; or Other Local Resources pages 53-59.
4. My parents can't afford their medicine. Where can they turn for help? See Energy/Financial Needs page 14-18.
5. I don't feel comfortable bathing my parent. What help is available? See In-Home Services page 26.
6. I'm overwhelmed with all of this. Where do I turn? Utilize the entire guide – see Table of Contents on page 3.
7. It seems that my neighbor is always low on food and money? See Energy/Financial Needs pages 14-18 and Food/Meals pages 19-23.
8. My complaints to nursing home staff aren't getting mom better care. Where do I turn? See Ombudsman Program on page 36.
9. My senior citizen friend is being financially exploited. What do I do? See page 8 for Adult Protective Services at SWAN.
10. Medicare Prescription Drug Program? See pages 6,7, & 58. *

This Guide was written and disseminated by the Jefferson County Mental Health and Aging Systems Integration (MHASI) Advisory Group. The Group provides opportunities for service providers and consumers to work together toward increasing public awareness of the availability and quality of services and treatment strategies for older adults, families, and their caregivers.

*Questions about this publication may be directed to: 1.217.347.7179
Extension 1062 or 1046.*

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What is the Medicare Prescription Drug Program?

This program is available to those who are eligible for Medicare. It provides insurance coverage for prescription drugs and offers a choice of plans. As with other types of insurance, monthly premiums and out of pocket costs vary depending on the plan chosen.

October 15, 2020 open enrollment for 2021 begins.

December 7, 2020 open enrollment for 2021 ends.

January 1, 2021 coverage begins.

Look for agencies with an asterisk (*) in their description for assistance in signing up for a Medicare Prescription Drug plan or Benefit Access Program.

- **Please note that the services listed in this guide are subject to the availability of funding.**

Adult Day Services:

Call for detailed information, such as times, cost, etc.



Help at Home

108 N. 3rd St.
Mt. Vernon, IL 62864
www.helpathome.com

618.244.1100
Fax: 618.244.1122

- Accredited Day Center that accepts payment from:
 - Illinois Department of Rehabilitative Services
 - Illinois Department on Aging
 - Private Pay
- Full array of Nursing & Social Services.
- Activities and Group Outings.
- Transportation provided.
- Free Trial Day Call for more information.
- Hours:
 - Monday through Friday: 7 a.m. – 5:30 p.m.

Assistance in Your Home and Community:

Illinois Department of Rehabilitation (DORS) for vocational rehabilitation or homemaker services (those under 60 years of age)

| | |
|----------------------------------|--------------|
| General Information/Home Service | 618.244.0331 |
| Blind Service | 618.244.2650 |
| TDD only | 618.244.0339 |

www.dhs.state.il.us

Opportunities for Access, Center for Independent Living

4206 Williamson Place, Ste. 3

Mt. Vernon, IL 62864

618.244.9212

www.ofacil.org

(v/tty)Toll-Free: 1.800.938.7400

- Eligibility Requirements: Presence of a disability.
- Services: Peer advisory; skills training; systems advocacy; individual advocacy; information and referral.

Assistance in Your Home and Community...

Senior Services

For Jefferson County

409 Harrison St.

Mt. Vernon, IL 62864

618.242.3505

www.seniorservices-ecco.org

For Marion County

120 E. Green St.

Centralia, IL. 62801

618.533.4300

www.seniorservices-ecco.org

- Provides programs for people age 60+ who may need help to be able to live in their own homes instead of premature nursing home placement—**includes screening for In-Home Services such as: Homecare Aide, Adult Day and Emergency Home Response System.**
- Certified SHIP site.
- Volunteer money management.
- ITAC Center for free tty's and amplified telephones.
- Referrals for many services that will add benefit to the individual's needs.

Assistance in Your Home and Community...

SWAN Services

For Jefferson County

212 South 9th Street

618.899.9110

Mt Vernon, IL 62864

24/7 Toll Free:1.888.715.6260

- Adult Protective Services serving individuals with a disability in the community ages 18-59 as well as people 60 and over in the community with alleged abuse, neglect, or exploitation.
- Conduct confidential elder abuse investigations.
- Types of abuse: Physical, Emotional, Confinement, Sexual, Passive Neglect, Willful Deprivation, Financial Exploitation.
- Accept reports of self-neglect and appropriate referrals are made.
- Domestic Violence: : Physical, Emotional, Confinement, Sexual, Passive Neglect, Willful Deprivation, Financial Exploitation
- Medicare Prescription Drug Program. *
- Benefit Access Program Applications *
- Medicare Savings Programs and the Low-Income Subsidy Program.
- Certified SHIP site.
 - I&A Services are provided by the Mt Vernon, Flora and Vandalia offices.
- Schedule appointments with legal representatives.

Assistance in Your Home and Community...

SWAN Services

For Marion County

115 S Maple St.

618.740.0898

Salem IL, 62887

24/7 Toll-Free:1.888.715.6260

www.swandvhl.org

- Adult Protective Services serving individuals with a disability in the community ages 18-59 as well as people 60 and over in the community with alleged abuse, neglect, or exploitation.
- Conduct confidential elder abuse investigations.
- Types of abuse: Physical, Emotional, Confinement, Sexual, Passive Neglect, Willful Deprivation, Financial Exploitation.
- Accept reports of self-neglect and appropriate referrals are made.
- Domestic Violence

Midland Area Agency on Aging

434 S. Poplar P.O. Box 1420

Centralia, IL. 62801

618.532.1853

www.midlandaaa.org

- Provide information & assistance to available resources.
- Assist with Medicare Prescription Drug Program.*
- Assist with Medicare Savings Programs and the Low-Income Subsidy Program.
- Assist with Benefits Access Program applications (formerly known as Circuit Breaker).*
- Schedule appointments with legal representatives.
- Certified SHIP site.

Emergency Home Response Systems:

Emergency Home Response Service is a 24 hour emergency communication link to assistance outside the home for older adults. This service is provided by a two-way voice communication system, with a base unit connected to a land *line telephone and a cell phone in certain circumstances. An activation device is worn by the older adult.* When activated, the older adult is automatically linked to a professionally staffed support center for assistance.

For a list of available providers please contact your designated Senior Services Office for a list of available providers or visit the Illinois Department of Aging Website at www.illinois.gov/aging

Jefferson County Providers:

Jefferson County

Senior Services of Jefferson County

409 Harrison St.

Mt. Vernon, IL. 62864

618.242.3505

www.seniorservices-eccoa.org

Marion County

Senior Services of Marion County

120 E. Green St.

Centralia, IL 62801

618.533.4300

www.seniorservices-eccoa.org

- Care coordinators complete a comprehensive case management assessment for adults 60 + to determine eligibility for the Community Care Program. IF eligible, the Emergency Home Response System may be funded by the Illinois Department on Aging.

Emotional Needs/Counseling:



Caritas Family Solutions

219 Withers Dr.

Mt. Vernon, IL 62864

www.caritasfamilysolutions.org

618.244.0344

- Professional counselors with specialized training.
- Provide outreach to local schools, churches, and communities.

Center for Senior Renewal

Clay County Hospital

817 N Stanford Rd.

Flora, IL 62839

www.claycountyhospital.org

618.662.6621

Click on Providers & Departments.

Click on Senior Renewal.

- Provides out-patient counseling for senior adults who are experiencing depression, grief, loss, difficulty coping with change, and anxiety.
- Services are provided by licensed therapists under the direction of a psychiatrist.
- Transportation available in parts of Marion County.

Christian Counseling and Family Services (Main Office)

314 N. 12th St.

Mt. Vernon, IL 62864

www.ccfsonline.com

618.242.4185 ext. 31

- Clinical Professional Counselor providing counseling from a Christian perspective throughout Southern Illinois.
- Fee for services, accepts insurance, sliding scale based on income.

Emotional Needs/Counseling...

Community Resource Center @ 2 locations in Marion County

904 E. Martin Luther King Dr.

Centralia, IL 62801

618.533.1391

315 Westgate Ave.

Salem, IL 62881

618.548.2181

- Outpatient counseling services.
- Substance abuse program include outpatient counseling services, community education and DUI services.
- Psychiatric services are available at the Centralia office by referral from Community Resource counselors.

24-Hour Crisis Line

618.533.1391

- Provides support and assistance to help callers cope with emergency situations.

Comprehensive Connections

Route 37 N.

Mt. Vernon, IL 62864

618.242.1510

www.compconnect.org

- Outpatient counseling services.
- Substance abuse programs include outpatient counseling; DUI services; community education; prevention; detoxification; residential/in-patient treatment.

24-Hour Crisis Line

618.242.1512

- Provides support and assistance to help callers cope with emergency situations.

Emotional Needs/Counseling...

Dynamic Counseling

3 Cusumano Professional Plaza St. B
Mt. Vernon, IL. 62964 618.316.7080

- Individual, group, family, and couples counseling.

Heartland Human Services

1200 N. 4th St.
PO Box 1047
Effingham, IL 62401 217.347.7179
www.heartlandhs.org

- **Caregiver Support Services** (contact Extension 1062)
 - **Resources & Respite**
 - **Support Groups** (see page 47)
- **Crisis Line: 217.342.5504**

Lutheran Children & Family Services

618 S 42nd St
Mt. Vernon, IL 62864 618.242.3284
www.lcfs.org

- Individual, marital, and family counseling are available.

Pathways Counseling Center

1st Baptist Church
721 W. Main St
Salem, IL. 62881 618.367.6352
www.bchfs.com/Pathways.html

- Provides counseling services with a sliding fee scale.
- Also accepts insurance. Call for more information.

Emotional Needs/Counseling...

SWAN Domestic Violence Services/Legal Advocacy

Mt. Vernon Office - (services DV, I&A, APS)

212 South 9th Street

Mt Vernon, IL 62864

618.899.9110

Hours: 8 AM - 4 PM | Monday – Friday

- Provides support to domestic violence victims and their dependent children.
- Information and Assistance Specialist Available.
- Provides court advocacy and assistance with orders of protection.
- 24-Hour crisis line.

SWAN Domestic Violence Services/Legal Advocacy

Salem Office - (services DV, APS)

115 S Maple St.

Salem, Illinois 62881

618.740.0898

Hours: 8 AM - 4 PM | Monday - Friday

- Provides support to domestic violence victims and their dependent children.
- Provides court advocacy and assistance with orders of protection.
- 24-Hour crisis line.

Senior Care at Franklin Hospital

203 Bailey Lane

Benton, IL 62812

618.435.4731

www.franklinhospital.net

- Intensive outpatient counseling program for older individuals. Call for eligibility requirements.

For individual private counselors check the yellow pages of the local phone book—Counselors.

Energy/Financial Needs:

- ***Please note that these services may vary depending on the availability of funding.***

Angels on Assignment

First United Methodist Church

1201 Broadway Ave.

Mt. Vernon, IL 62864

618.242.1108

www.mountvernonfirst.org

- Assistance for basic necessities for those in Jefferson County. Call ahead for an appointment. Only available on Fridays.

BCMW Community Action Agency *(covers Marion County)*

909 E. Rexford P.O. Box 729

Centralia, IL 62801

senior 618.532.7388 x130

www.bcmwcommunityservices.org

- Emergency Services
- Homebuyer Program
- Housing Rehabilitation
- Low income Energy Assistance Program
- Transitional Housing
- Weatherization
 - Eligibility requirements exist on services above.

Energy/Financial Needs...

- ***Please note that these services may vary depending on the availability of funding.***

Benefit Access Program (formerly known as Circuit Breaker) *
(For those 65 and over or for those under 65 with a disability)

- License Plate Discount. ***File every 2 years!***
- Application assistance:
 - SWAN Services 618.899.9110
 - Opportunities for Access (under 60) 618.244.9212
 - Senior Services of Jefferson County 618.242.3505
 - Senior Services of Marion County 618.533.4300
 - Midland Area Agency on Aging 618.532.1853

Crosswalk Community Action Agency (Covers Jefferson County)

410 W. Main St.

West Frankfort, IL 62896 618.937.3581

State-Wide Phone Number Toll-Free: 1.800.252.8643

www.crosswalkcaa.com

- Energy Assistance
- Home Repair
- Rehabilitation and Weatherization
- Emergency Services
- Homeless Prevention Services
- Small Business Loans
- Scholarships
 - Eligibility requirements exist on services above.

Energy/Financial Needs...

- *Please note that these services may vary depending on the availability of funding.*

Illinois Department of Healthcare and Family Services

Family Community Resource Center (Jefferson County)
333 Potomac Blvd. Suite F P.O. Box 1607
Mt. Vernon, IL 62864 618.242.1040

Family Community Resource Center in Marion County
800 S. Locust St.
Centralia, IL. 62801 618.532.1966
www.dhs.state.il.us

- Receives applications for cash assistance, Supplemental Nutrition Assistance Program via Link Card, and Medical Assistance.
- Help available to people of all ages.
- Assistance is based on assets and income.

DHS Family Community Resource Center in Macon County (Long Term Care)

707 East Wood St. 217.362.6515
Decatur, IL. 62523 Fax: 217.362.6515
www.dhs.state.il.us

- Receives applications for long term care residents.

Energy/Financial Needs...

- ***Please note that these services may vary depending on the availability of funding.***

Salvation Army

216 S. Commercial St.
Centralia, IL 62801

618.532.5942

- Hours: Monday—Friday 10 a.m. – 12 p.m. (noon) & 1 p.m. – 4 p.m.
- Assist with copays on prescriptions. Offer clothing & furniture vouchers.

Social Security Administration (local office)

Federal Building
105 S. 6th St.
Mt. Vernon, IL 62864

1.866.931.2549

1.800.772.1213

www.socialsecurity.gov

- Retirement application is available online.
- Replacement Medicare cards and social security cards.

Sunshine Center (Office Location)

16338 N. IL. Hwy 37 P.O. Box 428
Mt. Vernon, IL 62864

618.242.7010

www.compconnect.org

Click on Sunshine Center-Senior Services.

- *Warm Neighbors Bill Payment Energy Assistance Program* that runs December 1 – May 31. Income Eligibility Requirements apply.
- *Warm Neighbors Weatherization Program* that runs from September – May. Income Eligibility Requirements apply.

Energy/Financial Needs...

- ***Please note that these services may vary depending on the availability of funding.***

Warm Neighbors Energy Program – founded by Illinois Power

Salvation Army

216 S. Commercial St.

Centralia, IL 62801

618.532.5942

- Hours: Monday—Friday 9:00 – 2:00 p.m.
- Guidelines:
 1. Must be Ameren IP or in an Ameren IP Neighborhood.
 2. Power must be on.
 3. Must be in your name or spouse's name.
 4. May receive help both at Salvation Army & BCMW.
 5. Must owe a bill, not able to give a "credit."

Food/Meals:



If you would like more information about home delivered meals and congregate meal sites please contact your local office to see what options are available.

Jefferson County

Sunshine Center (Office Location)

On the Comprehensive Connections Campus

16338 N. IL. Hwy 37 P.O. Box 428

Mt. Vernon, IL 62864

618.242.7010

www.compconnect.org

Click on Sunshine Center – Senior Services.

Marion County

BCMw Project B.R.E.A.D.

Basic Right of the Elderly to an Adequate Diet

909 E. Rexford P.O. Box 729

Centralia, IL 62801

618.532.7388 ext. 130

www.bcmwcommunityservices.org

Food/Meals...

Soup Kitchens:

Calumet Street Christian Church

2240 E. Calumet St.

Centralia, IL 62801

618.533.4421

- Mondays and Thursdays from 4:00 – 5:30 p.m.

Evergreen Christian Church

1875 N. Broadway Ave.

Salem, IL 62881

618.548.4438

- Free dinner the third Thursday of month at 5:00 p.m.

Salem Lutheran Church

1401 Hawthorn Rd.

Salem, IL 62881

618.548.3190

www.salemlc.org

- Free dinner the first Thursday of month at 5:30 p.m.

Food/Meals...

Food Pantries (contact information provided, call for details)

Angels on Assignment <http://mountvernonfirst.org>

1201 Broadway

Mt. Vernon, IL 62864

618.242.1108

Thursdays 4:30-6:00pm and Fridays 9:00-11:00am

Call for arrangements. ID required

Central Christian Church www.thenewcentral.com

301 N. 10th

Mt. Vernon, IL 62864

618.242.4185

1st Friday of the month

Epworth United Methodist

401 Main St.

Mt. Vernon, IL 62864

618.242.5394

3rd Thursday of the month by appointment

First Baptist Church of Woodlawn

301 N. Central

Woodlawn, IL 62898

618.735.2191

Friday 8:00-9:00am

Call for arrangements

Long Prairie Baptist Church of Belle Rive

RR 1 Box 472

Belle Rive, IL 62810

618.736.2845

Park Ave Baptist Church

1100 Partridge Pl.

Mt. Vernon, IL 62864

618.242.5068

Food/Meals...

Food Pantries continued...

Pleasant Hill Baptist Church

19479 N. Highway 37
Mt. Vernon, IL 62864
Call to make arrangements

<http://phbcmv.org/>

618.266.7247

Prince of Peace Lutheran Church

3205 Broadway
Mt. Vernon, IL 62864
Call to make arrangements

618.242.5143

Centralia Community Benevolent Association Food Pantry (CCBA)

900 E. Rexford
Centralia, IL 62801
Contact Person – Nell Boastick 618.533.2305
Wednesdays Only: 9 a.m. – 12 p.m.; 1 p.m. – 4 p.m.

Feed My People

707 Howard St.
Centralia, IL 62801 618.545.0461
2nd and 4th Friday of the month: 9:00am – 11:00 p.m.

Helping Hands Ministry of Odin

1004 E. Poplar
Odin, IL 62870 618.775.8383
2nd and 4th Tuesday of the Month 10:00am – 12:00pm
ID is required

Rick's Chapel

438 N. Poplar
Centralia, IL 62801 618.532.2077

- Saturdays Only: 10:00 a.m. – 12 p.m.

Food/Meals...

Food Pantries continued...

Salem Ministerial Alliance

416 E. Oglesby

Salem, IL 62881

618.367.2904

- Available first and third Thursday of month from 9:30 a.m. – 10:30 a.m. In July and August food pantry only available the first Thursday of the month.
- Must go to a local church to obtain a voucher.

Salvation Army

204 S. Commercial St.

Centralia, IL 62801

618.532.5942

Tuesday and Thursday: 9:30 - 11:30am & 12:30-1:30pm

Sandoval Shalom Community

First United Methodist Church

101 E. Missouri Ave.

Sandoval, IL 62882

618.806.3044

- Available third Saturday of month from 7:30 – 9:30 a.m.

Mt. Vernon City/School Summer Food Program

Food Service Contact:

618.244.8090

- Usually runs from June until one week before school starts again. Call for more information.

Home Health Care Agencies: Offer nursing, physical, occupational, & speech therapies, medical social worker, & home health aides. All agencies report they provide intermittent care and are available 7 days/week. Care is provided in conjunction with your personal physician for a limited amount of time.

Residential Healthcare

8341 Expressway Dr Suite C
Marion, IL. 62959 Toll-Free: 1.800.642.6099
www.residentialhealthcare.com

Clay County Home Health (Health Department)

Marion County Only

601 E. 12th St.
Flora, IL 62839 618.662.4406
www.healthdept.org Toll-Free: 1.800.544.4406

Regional Home Care Crossroads

4111 N Water Tower Suite E. 618.244.9028
Mt. Vernon, IL 62864 Toll-Free: 1.800.862.3818
www.lhcgroupp.com

HSHS Home Care and Hospice of Southern Illinois

503 N Maple 217.347.1777
Effingham, IL. 62401 Toll-Free: 1.800.551.6566
www.hshshomecare.org

Home Health Care Agencies...

Mederi Caretenders

4202 Williamson Place, Suite 1
Mt. Vernon, IL 62864
www.lhcgroup.com

618.242.3516

SSM Help at Home

#2 Good Samaritan Way Suite #325
Mt. Vernon, IL 62864
www.SSMHealthathome.com

618.899.1621

Toll Free: 1.800.265.0100



In-Home Services:

- Assistance with grooming and personal care activities, routine house cleaning, laundry, meal preparation, companion care, essential errands.

Addus Home Care

2929 Broadway St. Suite 7

Mt. Vernon, IL 62864

618.244.4481

www.addus.com

Toll-Free: 1.800.729.8279

- Offers Program for Veterans.

Central Illinois Care Services, Inc.

1901 S. 4th St., Suite 4

Effingham, IL. 62401

217.994.9016

www.centralillinoiscareservices.com

618.391.7138

- Call for more information and details on hours.

Community Care Systems, Inc.

200 Westgate Ave.

Salem, IL 62881

618.548.1613

www.ccsicares.com

Toll-Free: 1.800.266.7530

- Offers program for Veterans.

Help at Home, Inc.

128 N Third St.

Mt. Vernon, IL 62864

618.244.7800

www.helpathome.com

Toll-Free: 1.877.699.7954

- Offers program for Veterans.

Hospice — is a special healthcare option for patients and families who are faced with a terminal illness. Hospice provides palliative (comfort) care when curative treatment is no longer being used. Hospice Providers are listed below.



Clay County Health Department Hospice
Covers Marion County Only

601 E. 12th St. 618.662.4406
Flora, IL 62839 Toll-Free: 1.800.544.4406
www.healthdept.org

SSM Health at Home

#2 Good Samaritan Way Suite #325 618.899.1621
Mt. Vernon, IL 62864 Toll Free: 1.800.265.0100
www.SSMHealthathome.com

Hospice of Southern Illinois, Inc. (Covers Jefferson County Only)

204 Halfway Rd. 618.997.3030
Marion, IL. 62959 Toll-Free: 1.800.233.1708
www.hospice.org

HSHS Hospice Southern Illinois

503 N. Maple St. 217.347.1777
Effingham, IL. 62401 Toll-Free: 1.800.551.6566
www.stanthonyshospital.org

Housing Options:

Apartments:

Housing Authority of Jefferson County

109 Shiloh Dr. P.O. Box 1547

Mt. Vernon, IL 62864

618.244.5910

- Services: **Traditional rental apartment assistance** to low and very low income families or persons; **section 8 housing assistance** payments to private landlords on behalf of participants; **farmer's home assistance** to the elderly and/or disabled.

Mt. Vernon Housing Authority

4217 Rose Lane

Mt. Vernon, IL 62864

618.244.6275

Monday –Friday 8 :00-4 :30

Rome Meadows Apartments

99 Rome Meadows

Dix, IL 62830

618.266.7324

Rural Development Housing

618.244.0773 ext 4

- Subsidized apartments based on income.

Willow Springs Apartments

4100 Willow Springs

Mt. Vernon, IL 62864

618.242.4907

- Subsidized apartments based on income.

Garden Glen Apartments

1407 S. 34th St.

Mt. Vernon, IL 62864

618.242.9090

Housing Options...

Apartments continued...

Heritage Landing

(For age 55 +; Income Based)

4260 Heritage Ave.

Mt. Vernon, IL 62864

618.242.1728

www.heritagelandingapts.com

- Handicapped accessible (select units).

Housing Authority of Marion County

719 E. Howard St. P.O. Box 689

Centralia, IL 62801

618.532.1894

<http://mcha2000.org/>

- Services: **Traditional rental apartment assistance** to low and very low income families or persons; **section 8 housing assistance** payments to private landlords on behalf of participants.

Salem Office

1014 N Dawley Ave

P.O. Box 448

Salem, IL 62881

618.548.6623

- Services: Low income apartments.

Bob White Apartments

299 Bob White Lane

Salem, IL 62881

618.548.6623

- Services: Independent elderly individuals.

Housing Options...

Apartments continued...

Maplewood Estates

104 Fairway Dr.
Centralia, IL 62801

618.545.0219

Mills Crossing Apartments

600 Mills Cart Rd.
Salem, IL 62881

618.548.8030

Plaza Verde Apartments

1200 W. 4th St.
Centralia, IL 62801

618.532.6721

- Services: Equal Housing Opportunity.

Housing Options...

Apartments continued...

Salem Village Apartments/Shawnee Apartments

Rt. 37 South
West Kell St.
Salem, IL 62881 618.997.5365

Village Apartments

1104 E. 13th St.
Centralia, IL 62801 618.532.8971

Woodward Enterprises

304 Airport Rd.
Salem, IL 62881 618.548.5311

- Services: Numerous apartment complexes in Salem, some based on income.

Centralia Estates – A unique retirement apartment complex.

1916 E. McCord St.
Centralia, IL 62801 618.533.2400

- Studio, one or two bedroom apartments.
- Safe and secure environment.
- All utilities included in monthly rent except telephone.

The Villas at Heritage Woods – (*For age 55+; Income Based*)

100 Heritage Circle
Centralia, IL 62801 618.532.0680

www.gardant.com/villasheritagewoodscentralia

- Duplexes with one bedroom & two bedroom floor plans.
- Maintenance, landscaping, and snow removal services.

Housing Options...

Supportive Living:

Heritage Woods of Mt. Vernon *(For age 65 +; Income Based)*
1033 S. 42nd St.
Mt. Vernon, IL 62864 618.241.9518
www.gardant.com/heritagewoodsmtvernon

- Affordable assisted lifestyle community.

Assisted Living:

Countryside Residential Living Center
608 E. IL Hwy 15
Mt. Vernon, IL 62864 618.244.9318
www.residential-living.com

GreenTree Assisted Living for Seniors
208 Zachery St.
Mt. Vernon, IL 62864 618.244.5580
www.greentreemtvernon.com

Heritage Woods of Centralia (Affordable living for those
65+)
2049 E. McCord St.
Centralia, IL 62801 618.532.4590
www.gardant.com/heritagewoodscentralia

The Manor at Salem Woods
441 S. Hotze Rd.
Salem, IL 62881 618.548.8910
www.manoratsalemwoods.com

Housing Options...

Nursing Homes:

Helpful Websites to use when selecting a nursing home:

<http://health.usnews.com/best-nursing-homes>

<http://www.ucomparehealthcare.com/nhs/illinois>

<http://www.medicare.gov/NHCompare>

When looking at a facility these are some things to keep in mind regarding each Long Term Care Facility:

- Care Practice: How staff cares for the individual. When thinking about what is important for your loved one and what you expect from their life at a Long Term Care Facility.
- Environment: How the space around us looks can affect how we feel about the place.
- Dining: It is not just about food, it is also an opportunity for socializing as well as enjoying your meal.
- Everyday Life: How you spend your personal time is your choice, but having a good quality of day to day activities is very achievable while in a Long Term Care Facility.
- Culture Change: This is directed to the Home's awareness and commitment to person centered/direct care. Ask about the facility's Resident Council.
- Staff turnover is a method of measuring staff satisfaction.
- Longevity of the Administrator and Director of Nursing.
- Staff to resident ratios should be compared between facilities.
- Check out the surveys from the Illinois Department of Public Health for each Long Term Care Facility that you are considering.

These surveys are available at:

<https://ltc.dph.illinois.gov/webapp/LTCApp/ltc.jsp>

These suggestions are taken from the ***YourWay: How to Find Dignity and Choice in a Nursing Home*** book published by the Illinois Pioneer Coalition. A copy of this book is available on the web at

www.illinoispioneercoalition.org/info/form.php

Nursing Homes (Jefferson County):

Intermediate Care – Help for those who cannot live alone.

Skilled Care – Intensive 24 hour nursing care.

Alzheimer's Dementia Unit – Supervision by staff trained in caring for people with Alzheimer's disease. Provide structured daily activities.

Mt. Vernon Countryside Manor

(Intermediate & Skilled Care)

606 E. IL. Hwy. 15

Mt. Vernon, IL 62864

618.242.1800

www.mtvernoncountrysidemanor.com

Mt. Vernon Health Care Center

(Specialized Alzheimer's Unit, Intermediate Care)

5 Doctor's Park Rd.

Mt. Vernon, IL 62864

618.242.1064

www.petersenhealthcare.net/mt-vernon

Nature Trail

(Intermediate & Skilled Care)

1001 S. 34th St.

Mt. Vernon, IL 62864

618.242.5700

White Oak Rehab & Health Care Center

(Intermediate & Skilled Care)

1700 White Ave.

Mt. Vernon, IL 62864

618.242.4075

www.petersenhealthcare.net/white-oak

Housing Options...

Nursing Homes (Marion County):

Intermediate Care – Help for those who cannot live alone.

Skilled Care – Intensive 24 hour nursing care.

Alzheimer's Dementia Unit – Supervision by staff trained in caring for people with Alzheimer's disease. Provide structured daily activities.

Centralia Manor

(Intermediate, Skilled, & Alzheimer's/Dementia Unit)

1910 E. McCord

Centralia, IL 62801

618.533.1200

Doctors Health and Rehabilitation Center

(Intermediate & Skilled Care-trach and vents)

1201 Hawthorn Rd.

Salem, IL 62881

618.548.4884

<http://doctorsnursingrehab.com>

Fireside House of Centralia

(Intermediate & Skilled Care)

1030 Martin Luther King Dr.

Centralia, IL 62801

618.532.1833

Odin Health Care Center

(Intermediate & Skilled Care)

300 Green St.

Odin, IL 62870

618.775.6444

Twin Willows

(Intermediate & Skilled Care)

1600 N. Broadway

Salem, IL 62881

618.548.0542

Resident's Rights in Long-Term Care:

Effingham County Committee on Aging (ECCOA)

(Covers Jefferson & Marion County)

209 S. Merchant St.

Effingham, IL 62401

Toll-Free: 1.800.283.4070

www.eccoa.info

- Regional Long Term Care Ombudsman Program:
 1. Provides advocacy to residents age 60 or older in licensed homes — nursing, supportive, and assisted.
 2. Is a confidential listener to the problems and concerns of residents.
 3. Informs residents of their rights.
 4. Assists in solving problems with permission, if requested.
 5. Answers any questions regarding Long Term Care issues.

Illinois Department on Aging

One Natural Resources Way, Suite 100

Springfield, IL 62702-1271

www.illinois.gov/aging

State Long-Term Care Ombudsman 217.785.3143

Deputy State LTC Ombudsman 217.785.3140

Senior HelpLine: 1.800.252.8966

Illinois Department of Public Health Hotline:

1.800.252.4343

National Long-Term Care Ombudsman Resource Center:

www.ltombudsman.org

202.332.2275

Medical Equipment: Providers work with the patient's doctor and family to ensure that the equipment needs of the patient are met. Equipment needs include:

- Hospital Beds
- Walkers and/or Wheelchairs
- Oxygen/CPAP
- Lifts, Elevators & Special Chairs

Medical Equipment providers also perform several services:

- Directly bill Medicare, Medicaid, or private insurance.
- Free (or low cost) delivery, installation, and instruction.

Apria Healthcare

401 S Banker St Ste A&B 217.347.5212
Effingham IL 62401 Toll-Free: 1.800.642.5459
www.apria.com

Bandy's Pharmacy & Medical Equipment

1413 W. Whittaker
Salem, IL 62881 618.548.4000

Byrd Watson Medical Equipment

1200 Main St.
Mt. Vernon, IL. 62864 618.242.2800
www.byrdwatson.com

Rotech of Mt. Vernon

#4 Cusamano Professional Plaza D 618.244.4949
Mt. Vernon, IL 62864 Toll-Free: 1.800.642.7784

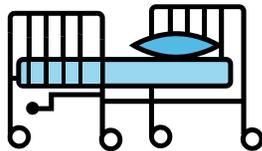
Medical Equipment...

The Medicine Shoppe
215 N. Broadway
Salem, IL 62881

618.548.0070

Medicine Shoppe IMS Mobility
2339 Broadway
Mt. Vernon, IL. 62864
www.mtvernonhealth.com

618.242.8776
Toll-Free: 1.866.360.8618



Memory Care Assessments:

Memory Clinic

St. Mary's Good Samaritan Medical Group
2 Good Samaritan Way
Mt. Vernon, IL 62864
Tuesdays & Wednesdays

- 618.899.4518 (leave a message)
- The Memory Clinic – Primary Provider Site of SIU School of Medicine in Springfield.
- Requirements:
 - Referrals are accepted from physicians, family members, and individuals.
 - Accepts Medicare, Medicaid, most major insurance carriers (financial assistance program is offered)
 - Caregivers attend appointments with patient

Center for Senior Renewal

Clay County Hospital
817 N Stanford Rd
Flora, IL. 62839

618.662.6621

www.claycountyhospital.org

Click on Services. Click on Senior Renewal

- A Memory & Aging Network Provider of Southern Illinois University School of Medicine's, Center for Alzheimer's Disease and Related Disorders in Springfield, Illinois.
- Specially trained staff to evaluate individuals with memory or other cognitive complaints.
- Referrals are accepted from physicians, family members, and individuals.
- Provide counseling, education, and resources in a follow-up consultation.

Memory Care Homes: **Specialized care for individuals with memory impairments.**

Assisted Living:

Green Tree Memory Care

208 Zachery St.

Mt. Vernon, IL 62864

618.244.5580

www.greentreemtvernon.com

- Dementia Care Specialists Distinguished Provider.

Lavender Ridge Memory Care

1400 S. 34th St.

Mt. Vernon, IL 62864

618.242.4050

www.lavenderridge.net

- Offers diversified activity programs that address individual and group needs.

Residential Living Center

608 E IL HWY 15

Mt. Vernon, IL 62864

618.244.9318

- Specialize in Assisted Living and Memory Care

Respite — is temporary relief for the primary caregiver from her/his caregiver duties.

Respite in Communities

The following long term care facilities provide short-term stays. Contact them for details and cost.

| | |
|--|--------------|
| Mt. Vernon Health Care Center | 618.242.1064 |
| Nature Trail | 618.242.5700 |
| White Oak Rehab & Health Care Center | 618.242.4075 |
| Centralia Manor | 618.533.1200 |
| Doctors Health and Rehabilitation Center | 618.548.4884 |
| Fireside House of Centralia | 618.532.1833 |
| Odin Health Care | 618.775.6444 |
| Twin Willows | 618.548.0542 |

GreenTree Assisted Living and GreenTree Memory Care
www.greentreemtvernon.com 618.244.5580

- *Suite Retreat Respite Program (several days or weeks)*

Respite for Care Receivers age 60 and older

Heartland Human Services

1200 N Fourth St.
Effingham, IL. 62401
Caregiver Advisor 217.347.7179 ext. 1062
www.heartlandhs.org

In-Home Respite:

- Companionship, supervision.
- Assistance with laundry, meal preparation, personal care, and exercise.
- In-home respite workers are trained and employed by Addus HealthCare in Mt. Vernon.

Support Groups: Meeting dates & times are subject to change.
(For information about times and locations of AA meetings in the Mt. Vernon area, call District 7 AA at 1.800.307.6600 or visit www.district7aa.info/home.html)

Alcoholics' Anonymous – www.aa.org

First United Methodist Church
12th Main St.

Mt. Vernon, IL. 62864

- Meets Mondays at 7 p.m.

Central Christian Church

301 N. 10th St.

Mt. Vernon, IL 62864

- Meets Tuesdays at 12 p.m. (noon).
- Meets Tuesdays at 7 p.m.
- Fridays at 7:00 p.m.

F.I.R.S.T (Females in Recovery Stand Together)

Southwest Christian Church

901 S. 34th St.

Mt. Vernon, IL. 62864

- Meets Wednesdays at 7 p.m.

New Found Freedom

Faith Lutheran Church

1104 N. 42nd St.

Mt. Vernon, IL 62864

- Meets Wednesdays at 8 p.m.

Primary Purpose

Prince of Peace Lutheran Church

3205 Broadway

Mt. Vernon, IL 62864

- Meets 3rd Thursday of month with speaker meeting.

Support Groups...

Alcoholics' Anonymous...

Friday Night Mixers

Central Christian Church

301 N. 10th St.

Mt. Vernon, IL 62864

- Meets Fridays at 8 p.m.

Saturday Night Raw Group

Baptist Church

100 E. Casey

Mt. Vernon, IL 62864

- Meets Saturdays at 8 p.m.

Saturday Groups

Prince of Peace Lutheran Church

3205 Broadway

Mt. Vernon, IL 62864

- Meets Saturdays at 12 noon.

Support Groups...

Alcoholics' Anonymous...

Kamel Club Group

First Presbyterian Church
201 E. McMackin St.
Salem, IL 62881

- Meets Thursdays at 8 p.m.

Salem Group

First Presbyterian Church
201 E. McMackin St.
Salem, IL 62881

- Meets Fridays at 8 p.m.

Al-ANON Group (offers help/hope to family and friends of alcoholics)

Central Christian Church (room 116)

301 N. 10th St.

Mt. Vernon, IL 62864

618.242.8562

- Wednesday 7:30 p.m. (12 Step AFG)
- Thursdays at 7:30 p.m. (King City)
- Saturdays at 10 a.m. (Making a Difference Alateen).

St. Mary's Hospital (Lower Level, Classroom 2)

400 N. Pleasant Ave.

Centralia, IL. 62801

- Thursday 7:30 p.m. (Thursday Night AFG)

Support Groups...

Alzheimer's Support Groups

Mt. Vernon Health Care Center
5 Doctor's Park Rd.

Mt. Vernon, IL 62864 618.242.1064

- 2nd Wednesday of the month at 10:30 a.m.

Centralia Estates

1916 E. McCord

Centralia, IL 62801 618.533.2400

- Meets the last Tuesday of each month at 2 p.m.

Alzheimer's Association Support Groups

Salem Township Hospital

1201 Ricker Rd.

Salem, IL. 62881

- 2nd Thursday of the month at 6:30 p.m.

SSM Health St. Mary's Hospital-Centralia

400 N Pleasant Ave.

Centralia, IL. 62801

- Last Thursday of the month at 6:30 p.m.

Crossroads Community Hospital

8 Doctors Park

Mt. Vernon, IL. 62864

- 3rd Wednesday of the month at 6:30 p.m.

Support Groups...

Bereaved Parents Support Group

Prince of Peace Lutheran Church

3205 Broadway

Mt. Vernon, IL 62864

618.315.9702

- Meets second Sunday of month at 2 p.m.
- Contact Person: Linda Mlot.

Cancer Support Groups:

St. Mary's Good Samaritan Hospital – Auditorium

400 N. Pleasant

Centralia, IL 62801

618.436.8548

- Meets the third or fourth Thursday of each month at 6:30 p.m.

American Cancer Society Look Good...Feel Better
Classes

St. Mary's Good Samaritan Hospital – Cancer Center

400 N. Pleasant

Centralia, IL 62801

800.227.2345

- Classes held the following dates from 4 p.m. – 6 p.m.:
- February 13th, May 8th, August 14th, & November 13th
- Must call and register for these classes.

Good Samaritan Regional Health Center-Cancer Center

1 Good Samaritan Way

Mt. Vernon, IL. 62864

800.227.2345

- Classes held the following dates:
- March 6th from 6 p.m. – 8 p.m.,
- June 5th from 10 a.m. – 12 p.m., September 11th from 6 p.m. – 8 p.m., and December 4th from 10 a.m. – 12 p.m.
- Must call and register for these classes.

Support Groups...

Caregiver Connection (respite may be arranged—see page 41)

Heartland Human Services – Sponsoring Agency

Lavender Ridge – Meeting Site

1400 S. 34th St.

Mt. Vernon, IL 62864

618.242.4050

- Meets second Tuesday of month from 3 p.m. – 4 p.m. in the activity room.
- Provides education and support.
- Phone the Caregiver Advisor: 217.347.7179 ext 1062.
- www.heartlandhs.org

Caregiver Support Group (respite may be arranged—see page 41)

Kaskaskia College – Salem Education Center

1475 W. Whittaker St.

Salem, IL 62881

- Meets the third Tuesday of each month at 4 p.m.
- Phone the Caregiver Advisor: 217.347.7179 ext 1062.
- www.heartlandhs.org

Celebrate Recovery

Centralia Nazarene Church

1206 W 4th St

Centralia, IL 62801

- Meet every Monday @ 6:30pm

Support Groups...

Grandparents/Relatives Raising Grandchildren

Heartland Human Services --Sponsoring Agency
Christian Fellowship Church – Meeting Site
24th & Cherry St.
Mt. Vernon, IL 62864

- Meets at 10:30 a.m. on the 2nd Tuesday of the month.
- Phone the Caregiver Advisor:
217.347.7179 ext. 1062.
- www.heartlandhs.org

Grandparents/Relatives Raising Grandchildren

Heartland Human Services—Sponsoring Agency
Midland Area Agency on Aging – Meeting Site
434 S. Poplar St.
Centralia, IL 62801

- Meets the 2nd Thursday of the month at 10 a.m.
- Phone the Caregiver Advisor:
217.347.7179 ext. 1062.
- www.heartlandhs.org

Support Groups...

Grief Support Groups

- St. Mary's Good Samaritan Home Health/Hospice—
Conference Room
#2 Good Samaritan Way
Mt. Vernon, IL 62864 618.899.1621
- Meets third Thursday from 11 a.m. – 1 p.m.
- St. Mary's Hospital 618.436.8527
400 N. Pleasant Ave.
Centralia, IL. 62801
- Meets Wednesdays 9 p.m. (in pastoral care office)
- Irvin Macz Funeral Home
234 S. Elm St.
Centralia, IL. 62801 618.532.5511
- Meets First Monday of the month at 6:30 p.m.
- Free Methodist Church
1606 E. McCord St.
Centralia, IL. 62801 618.532.7776
- Salem Lutheran Church
1401 Hawthorn Rd.
Salem, IL. 62881 618.548.3190
Meet September-December
Call for more information.

Support Groups...

HOPE – 9 week ministry of education & support for those who have lost a loved one (Sessions in Fall & Spring)

Central Christian Church

301 N. 10th St.

Mt. Vernon, IL 62864

618.242.4185

Narcotics Anonymous – www.na.org

(For information about times and locations of NA meetings in the area, call 618.322.3178)

Welcome Home

Grace Community Church

Rte. 37 N.

Mt. Vernon, IL 62864

- Meets Wednesdays at 7 p.m. and Fridays at 7 p.m.

St. Mary's Good Samaritan Hospital—Doctor's Hall

400 N. Pleasant Ave.

Centralia, IL 62801

- Meets Sundays at 6 p.m.

Salem First Presbyterian Church

201 E. McMackin

Salem, IL 62881

- Meets Tueaday @ 7:00p.m. & Saturday at 7:00p.m.

Wesley United Methodist Church

1601 Salem Rd.

Mt. Vernon, IL. 62864

- Meets Monday at 7 p.m and Saturdays at 7 p.m.

Support Groups...

NA Support Groups Continued

Hokey Pokey Recovery Club

723 Shawnee Rd.
Centralia, IL. 62801

- Meets daily at 10 a.m. & 7 p.m. during the Spring and Summer Months- Call for more information

Parkinson's Disease Support Group

Heritage Woods Complex
2047 E. McCord St.
Centralia, IL. 62801

618.545.6597

- Meets 2nd Wednesday of the month at 2 p.m. in the Independent Living Room
- Contact Helena Quaid for more information at 618.493.6064.

Transportation:

Advanced Med Car, LCC

- Provides transportation to doctor, dentist appointments, dialysis, testing and other non-emergency medical appointments for Medicaid Patients.
- Contact 618.416.5757 to schedule a ride.

Rides Plus

- Assist with finding a transportation provider. For medical appointments.
- Obtains prior authorization from First Transit for Medicaid eligible patients.
- For assistance contact 1.844.220.1243.

South Central Transit

Jefferson County scheduling

15178 N. IL HWY 37 618.242.0202
Mt. Vernon, IL 62864 Toll-Free: 1.800.660.7433

Marion County scheduling

1616 E. McCord 618.532.8076
Centralia, IL. 62801 Toll-Free: 1.800.660.7433

www.southcentraltransit.org/

Services:

- Demand responsive transportation service (24-hour notice) within Centralia, Salem, & Mt. Vernon city limits.
- Wheelchair accessible transportation.
- Shopping shuttle.
- Discounted monthly senior, adult, and child school passes.
- Dispatching department is open from 8 a.m. – 3:30 p.m. Monday through Friday.

Other Local Resources:

ATP Physical Therapy Clinic

1015 Commerce Dr.
Fairfield, IL. 62837

618.847.0205

CARE Consortium (HIV/AIDS Services) www.jchdonline.org

Jackson County Health Department
415 Health Department Rd.
Murphysboro, IL 62966

618.684.3143

- Serves: 19 Counties including Jefferson.

CARE Consortium (HIV/AIDS Services)

Southern Illinois Healthcare Foundation
1510 Sunset Dr.
Vandalia, IL 62471

618.283.3144

- Covers Marion County

Elderly Services Officer

City of Mt. Vernon Police Department
www.mvpd.org

618.242.0215

Jefferson County Sheriff Department
City of Salem Police Department

618.242.8004

618.548.2232

Other Local Resources...

Frisse & Brewster Law Offices, LLC

304 E Jefferson Ave

Effingham, IL 62401

866.631.2946

<https://frissebrewsterlaw.com>

You can find now find us on Facebook!

- Elder Law Practice - providing legal guidance & care planning services for elderly or disabled clients.
- Powers of Attorney, Wills, Trusts, Nursing Home Planning & Estate Settlement.

Healthy Circle, Crossroads Chapter

#8 Doctors Park Rd.

Mt. Vernon, IL 62864

618.244.5500

www.crossroadshospital.com

Click on Community Relations Click on Healthy Circle

- Senior Circle Association is committed to enriching the lives of adults age 50 and over.
- Annual membership provides access to valuable discounts, activities and events, exercise and wellness classes, chapter newsletter subscription.
- www.ourhealthycircle.com

Illinois Assistive Technology Program

1020 S. Spring St.

Springfield, IL 62701

217.522.7985

TTY:217.522.9966

www.iltech.org

Email: iatp@iltech.org

- Services include Information & Assistance
- Devices Loan Program

Other Local Resources...

Land of Lincoln Legal Assistance Foundation, Inc.

- Services: Powers of Attorney and Last Wills.
- A representative is available one time a month in Mt. Vernon for Jefferson County Residents at SWAN Services.
An appointment is required.
For an appointment call: 618.899.9110
- A representative is available one time a month in Centralia for Marion County Residents at Midland Area Agency on Aging.
An appointment is required
For an appointment call 618.532.1853
- For other types of cases call Land of Lincoln Legal Assistance Monday through Friday between 9:00 a.m. – 3:30 p.m.
Foreclosure and Consumer: 1.855.601.9474
All other types of cases: 1.877.342.7891

Other Local Resources...

Libraries

C.E. Brehm Memorial Library

101 South 7th St.

618.242.6322

Mt. Vernon, IL 62864

www.mtvbrehm.lib.il.us

- Local caregiver resource center with access to books and videos on caregiving. Caregiver Advisor is available the Second Tuesday of each month by appointment (217.347.7179 ext. 1062).

www.salembbl.lib.il.us

Bryan-Bennett Library

315 S. Maple St.

Salem, IL 62881

618.548.3006

- Services: Local resource center with access to books and videos on caregiving.
- Caregiver Advisor is available the third Tuesday of each month by appointment (217.347.7179 ext. 1062).

Centralia Regional Library

www.centralialibrary.org

515 E. Broadway

Centralia, IL 62801

618.532.5222

- Services: Access to books and videos on caregiving.

Lifeboat Alliance Family Shelter

1717 Jefferson St.

P.O. Box 76

Mt. Vernon, IL

618.244.4088

www.lifeboatalliance.com

- Homeless shelter by referral only.

Other Local Resources...

Mid-Illinois Talking Book Center

300 S Second St.

Springfield, IL. 62701-1796 Toll-Free: 1.800.426.0709

www.illinoistalkingbooks.org

Open Monday-Friday 8:00-4:30

Midland Area Agency on Aging

www.midlandaaa.org

434 S. Poplar P.O. Box 1420

Centralia, IL 62801

618.532.1853

Toll-Free: 1.877.532.1853

- Area Agency on Aging as designated by the Illinois Department on Aging. Covers Clay, Effingham, Fayette, Jefferson, and Marion Counties.
- Services:
 - Develops programs and funds community agencies.
 - SHIP site. Assists with Medicare Prescription Drug Applications* and Benefits Access Applications (formerly known as Circuit Breaker)*.
 - Provides general and court advocacy services to victims of abuse.

Other Local Resources...

One Hope United—Foster Grandparent Program

4110 N Water Tower

Mt. Vernon, IL 62864

618.242.8266

www.onehopeunited.org

- Services: Offers seniors age 60 and over opportunities to serve as mentors, tutors, and loving caregivers for youth with special needs.
- Benefits: Tax-free stipend, travel allotment, free monthly training, annual physical, paid holiday/vacation/sick days, recognition, and support from other Foster Grandparent Volunteers.

Southern Illinois Radio Information Service (SIRIS)

1003 Communications Building

1100 Lincoln Dr. Mailcode 6602

Carbondale, IL. 62901

www.wsiu.org/siris

618.453.2808

- Any person in the WSIU-FM (91.9) or WVSI-FM (88.9) listening area whose eyesight or physical condition makes it impossible to read a newspaper or book qualifies to receive SIRIS Broadcast.
- Call to request an application.

Other Local Resources...

Veterans Services

Illinois Department of Veterans' Affairs

Veterans Assistance Commission

4105 N. Water Tower Place, Room #112

Mt. Vernon, IL 62864

618.246.2910 ext. 73404

<http://www2.illinois.gov/veterans>

- Hours: Monday – Thursday 8:00 a.m. to 4:30 p.m.
(Except 1st, 3rd, & 4th Thursday)
Fridays 8:00 a.m. – 3:00 p.m.

Illinois Department of Veterans' Affairs

600 E. Main St. Ste # 6.

618.548.6929

Salem, IL 62881

618.548.8945

<http://www2.illinois.gov/veterans>

- Hours: 8:30 a.m. to 5:00 p.m. Monday – Friday. (Except 2nd & 4th Wednesday).

Veterans Transportation

- DAV Transportation Line: 1.866.289.3300 X 55999
- Leave a detailed message and they will return your call.
- Call at least 2 business days before appointment.
- Open Monday-Friday 8:00-4:30

Toll-Free Numbers and Web Pages...

AARP

1.888.687.2277

www.aarp.org

Administration on Aging, U.S. Dept. of Health & Human Services

www.aoa.gov

Alzheimer's Association

1.800.272.3900

www.alz.org

Alzheimer's Disease Education and Referral (ADEAR) Center

1.800.438.4380

www.nia.nih.gov/alzheimers

Caring Today

www.caringtoday.com

Elder Abuse

1.866.800.1409

www.ncea.aoa.gov

Eldercare Locator

1.800.677.1116

www.eldercare.gov

Geriatric Mental Health Foundation

www.gmhfonline.org

Illinois Pioneer Coalition

www.illinoispioneercoalition.org

National Alliance for Caregiving

www.caregiving.org

National Council on the Aging

www.ncoa.org

Caregiver Action Network

www.caregiveraction.org

National Institute of Mental Health

www.nimh.nih.gov

National Institute on Aging

1.800.222.2225

www.nia.nih.gov

Mental Health America

1.800.969.6642

www.nmha.org

Contributing Members of the Jefferson County MHASI Advisory Group

Addus HealthCare www.addus.com
Heartland Human Services www.heartlandhs.org
Midland Area Agency on Aging www.midlandaaa.org
St. Mary's Good Samaritan, Inc. www.smgsi.com
Senior Services of Jefferson & Marion County www.eccoa.info
SWAN Services www.swandvhl.org

The *Guide for Family Caregivers* has been written to assist families and friends in finding resources to help them care for loved ones. The resources included in this printing are the ones known to the contributors who provide services in Jefferson and Marion Counties. It is not the intent of this group to omit providers. Phone numbers, addresses and websites are current as of January 1, 2017. Printing provided by Heartland Human Services, supported in part by a Caregiver Grant through Midland Area Agency on Aging.

*Questions about this publication may be directed to:
Caregiver Advisor at 217.347.7179, extension 1062
Director of Geriatric Services at 217.347.7179, extension 1046*

